

Company

EMPWR creates high quality nutritious and delicious bars.

Our company was founded in 2020 and has experienced remarkable growth ever since. We produce some of the most iconic and leading brands, setting the standard for taste and texture in the market. We're active in The Netherlands, Croatia, USA, Canada and Belgium, with 1300 passionate employees.

As one talented team, we share a passion for high quality nutritious and delicious bars. Acting as entrepreneurs in our professions, we team up with each other on an exciting path to growth. EMPWR prioritizes employee safety and creates a motivating work environment that encourages collaboration and personal growth.

This year, we're expanding even more and transform our operations into a state-of-the-art manufacturing facilities. With joined forces, we continue to grow.

Join us and help shape the future of healthy snacking!

Challenge

As an **SAP Analyst** at EMPWR Nutrition, you will play a critical role in supporting our business operations by providing first-line SAP support and training to end-users. Your primary responsibility will be to troubleshoot and resolve SAP-related issues within the SD, MM, WM, PP, and QM modules. You will serve as the liaison between our business teams and the EMPWR SAP team, ensuring seamless communication and efficient issue resolution. Additionally, you will be involved in preparing requirement documents, testing new solutions, and ensuring that new SAP functionalities are effectively rolled out across the organization. This role offers the opportunity to develop your expertise in SAP systems, work closely with cross-functional teams, and make a direct impact on improving operational efficiency.

Key responsibilities

- Provide first-line support to business users for SAP-related issues across the SD, MM, WM, PP, and QM domains.
- Troubleshoot and resolve SAP issues whenever possible. If issues cannot be resolved, escalate them to the EMPWR SAP team for further assistance.
- Ensure clear communication with users regarding issue status and resolution.
- Offer first-line support to users for scanner applications integrated with SAP, assisting with troubleshooting and resolving issues.
- Work with business users to gather and document requirements for new SAP functionalities or enhancements.
- Collaborate with the EMPWR SAP team to ensure requirements are understood and evaluated for feasibility.
- Conduct testing on new deliverables once approved and ensure that they meet business needs.
- Provide training and communication to users regarding new features or changes.
- Receive new updates (CRs, solutions) from the SAP team regarding the EMPWR SAP template.

- Test new updates to ensure they meet the required business functions.
- Communicate updates to users and provide training as needed to ensure smooth adoption of new features.
- Facilitate SAP navigation training for new users to ensure they are comfortable with the system.
- Conduct role-specific training to ensure users understand their responsibilities within the SAP system.
- Assist with onboarding new users and provide ongoing support during the transition period.
- Work closely with business stakeholders and the SAP team to ensure that business requirements are understood and addressed.
- Ensure that all stakeholders are kept informed of project statuses, system changes, and updates.
- Serve as a point of contact for ongoing support and continuous improvement initiatives.

Qualifications

- Minimum of 3 years of experience in SAP support or a similar role, particularly within the SD, MM, WM, PP, and QM modules.
- Familiarity with scanner applications and troubleshooting is an advantage.
- Experience in training users on new SAP solutions and systems. • Strong understanding of SAP systems and related modules (SD, MM, WM, PP, QM).
- Experience with testing and validating new SAP functionalities or updates.
- Familiarity with documenting business requirements and preparing reports.
- Excellent verbal and written communication skills. Ability to effectively explain technical issues and solutions to non-technical users.
- Strong interpersonal skills to work collaboratively with cross-functional teams.
- Ability to troubleshoot and resolve SAP-related issues independently.
- Strong analytical mindset with attention to detail in testing and validating system functionalities.
- Experience in conducting user training and providing ongoing support to SAP users.
- Comfortable with creating training materials and documentation.

Offer

- **Innovative Environment:** Work with cutting-edge production technology and help shape the future of food processing.
- **Dynamic Role:** No two days are the same, with a wide variety of projects and challenges.
- **Growth Potential:** Join a team that values your insight and is committed to continuous learning and improvement.

Location

McMinnville, OR (The Heart of Oregon Wine Country); We believe that at this stage where we are expanding and building the organization, physical presence on site is very important.

Ready to bring your expertise and passion for production to a growing team? Apply today!

<https://www.empwrnutrition.com/>